Messaging API

Enhance communications and account security in your web and mobile applications with a unified API for all your messaging channels.

Build communications and account security into web and mobile applications with one API

WhatsApp
Reach more than 2M monthly active users worldwide on the most popular OTT app available today. Enrich user engagement with default or custom message templates. Deliver engaging text, media, and location communications.

SMS & MMS
Provide timely, personalized information through SMS and/or MMS-based alerts, reminders, notifications, invites, one-time-passcodes (OTPs), and other automated messages directly from websites or mobile applications.

RCS
Unlock additional messaging power through branding, pictures, gifs, video, chatbots, and more on the next-gen A2P. Leverage pre-defined templates, suggested replies, suggested actions, and the introduction of AI for a more engaging messaging experience.

Viber
Deliver rich, personalized experiences, guarantee the delivery of important alerts, reminders, and notifications, and offer conversational communication with Viber for Business. Reach and engage the 1.1B people who use Viber every day.

Email
Empower your communication strategy by effortlessly delivering pertinent and captivating content straight to your audience’s inbox. Facilitate your messages so they reliably reach their intended recipients and motivate precise and effective actions.

Two-way messaging
Easily facilitate two-way conversations with direct connections for improved engagement

Configurable channel failover
Create a workflow of fallback channels to complement the user experience

Real-time customer notifications
Provide personalized customer experiences with appointment and event reminders

Programmatic communication
Maintain control of communications and improve response time while removing the human factor
Unify customer engagement across channels: harness the power of integrated SMS, RCS, email, Viber, and WhatsApp in one user-friendly solution

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<th>Save time</th>
<th>Customer communications</th>
<th>Personalized experience</th>
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<td>Streamline operations and fuel growth effortlessly with the Telesign all-in-one API. Select from WhatsApp, SMS, RCS, Email, and Viber to customize your communication strategy for maximum efficiency and scalability.</td>
<td>Automate alerts, notifications, and responses to decrease support calls by as much as 20%* while increasing customer satisfaction. Easy to deploy templates make delivering your message a breeze.</td>
<td>Integrate your customers’ preferred communication method throughout their journey for a frictionless experience, and support customer care inbound communications.</td>
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“Working with Telesign allowed us to quickly and effectively integrate SMS text messaging into our application. The users that signed up for The Sims Mobile were more engaged, had stronger retention rates, and higher monetization rates. The technical implementation was straightforward and easy for our team, and the business ROI was very strong.”

Rob Bauman
EA Director, Partner Engagement & Operations

Communication leader

Telesign is a pioneer of data-driven authentication and critical communication solutions that combine intelligence, analytics, and machine learning through the customer lifecycle.

Best-in-class deliverability

Reach maximum deliverability with hundreds of direct-to-carrier routes. Telesign provides unmatched global coverage with the highest completion rates.


Telesign provides continuous trust to leading global enterprises by connecting, protecting and defending their digital identities. Telesign verifies over five billion unique phone numbers a month, representing half of the world’s mobile users, and provides critical insight into the remaining billions. The company’s powerful AI and extensive data science deliver identity with a unique combination of speed, accuracy and global reach. Telesign solutions prevent fraud, secure communications and enable the digital economy by allowing companies and customers to engage with confidence.

Learn more at www.telesign.com and follow us on Twitter at @Telesign